



# Terms and Conditions – Nettex Solution

## Company Overview

Nettex Solution is a technology and digital solutions company focused on delivering innovative IT services, web solutions, branding, networking, and business support services tailored to individuals, startups, and organizations.

**Services Offered;** we offer, but are not limited to:

- Website Design & Development
- Website Redesign & Maintenance
- Hosting & Domain Registration
- Website Migration Services
- Custom Email Setup
- Graphic Design Services
- Branding & Printing Solutions
- Social Media Enhancement
- IT Support & Consultation
- Data Collection & Information Gathering

## Quotations & Pricing

Pricing may vary depending on project scope, revisions, timelines, or additional service. Projects require an agreed upfront payment before commencement unless otherwise stated.

## Project Timelines

Project timelines depend on the scope of work and client responsiveness. Nettex shall not be liable for delays caused by failure to provide required content, approvals, or payments on time.

## Client Responsibilities

- Providing all necessary materials, content, and project requirements.
- Responding to approvals and feedback within reasonable timeframes.
- Ensuring submitted materials do not infringe on copyrights, trademarks, or third-party rights.

## Revisions & Feedback

Projects include limited revisions unless otherwise agreed. Additional revisions or modifications beyond the agreed scope may attract extra charges.



## **Ownership & Intellectual Property**

Upon full payment, clients receive ownership rights to finalized deliverables. Nettex Solution reserves the right to showcase completed projects in portfolios or marketing materials unless restricted by written agreement. Editable source files may attract additional fees where applicable.

## **Refund Policy**

All deposits and upfront payments are non-refundable once project work has commenced. Refunds may only be considered when unable to complete the agreed service due to internal issues.

## **Termination of Services**

Either party may terminate services through written notice. Clients shall remain responsible for payment for all completed work and services rendered prior to termination.

## **Limitation of Liability**

Nettex Solution shall not be held liable for indirect, incidental, or consequential damages including data loss, profit loss, business interruption, or third-party service failures.

## **Third-Party Tools & Integrations**

We may utilize third-party platforms and services including hosting providers, payment gateways, email services, analytics tools, APIs, and cloud solutions. Nettex Solution is not responsible for outages, limitations, or policy changes from third-party providers.

## **Contact Information**

For questions regarding these Terms and Conditions, please contact:

Nettex Solution

Phone: +233 594 850 688

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